### **EXHIBITOR PORTAL GUIDE**

80<sup>th</sup> Annual Meeting Canadian Urological Association

> June 27 - 29, 2025 Ottawa, ON, Canada



For Registration inquiries contact Kena Siu at <a href="mailto:registration@cua.org">registration@cua.org</a>

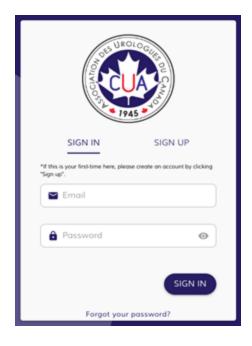


# Sign In

**IMPORTANT**: We recommend that you use one of the following browsers: Chrome, Firefox, IE11+, Edge, Safari 9.1+, Opera, Android Browser 4.4+, to avoid experiencing problems.

The Registration Manager provided the email to the Sponsor/Exhibitor Admin with which your company must sign in.

Under the Sign In tab enter the log in details emailed to you.





### **Your Dashboard**

Manage Sponsors & Exhibitors
This is the Exhibitor Portal. You can update your Company's profile, register participants, add the onsite staff and purchase more registrations and networking tickets.

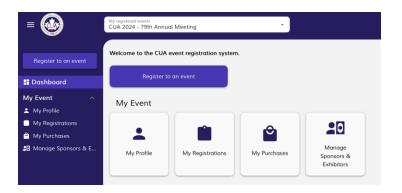
#### **My Profile**

It's related to your personal profile and NOT the company.

If you wish to register as an individual attendee and your company is covering your registration go to the Exhibitor Portal.

If you wish to register on your own, please send an email to

registration@cua.org with your request so you'll be able to see the registration products when clicking on "Register to an event".



#### My Registrations

Will show the products you have purchased if you registered as an individual attendee by clicking on "Register to an event".

#### **My Purchases**

You will see the products you have purchased as an individual.

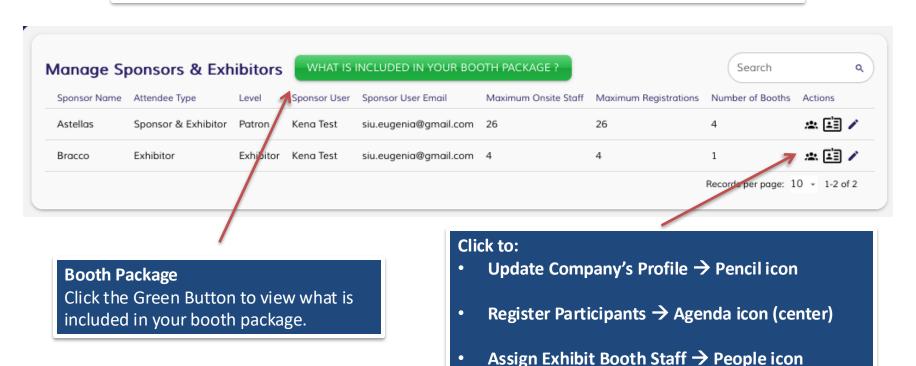
To see the purchases you have done for your company, they are under the Exhibitor portal (Manage Sponsors & Exhibitors).



### **Exhibitor Portal Overview**

On the Dashboard, click on "Manage Sponsors & Exhibitors".

Manage Sponsors & Exhibitors = Exhibitor Portal Summary view of your company's package





### **STEP 1 | Update your Company Profile**

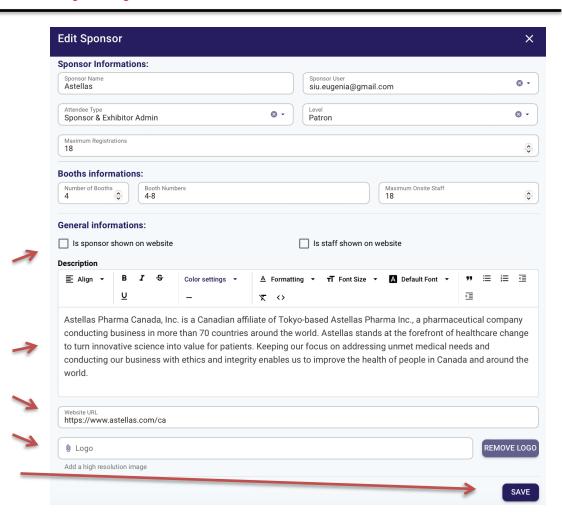
#### 1. Click on the Pencil Icon

In the pop-up window you will see the Sponsor/Exhibitor Information.

Details about the package your company purchased.

#### Follow these steps:

- Under "General Information"
   Click the check boxes if you want the information to be displayed in our website.
- Enter a brief description of your company.
- 3. Enter the website URL.
- Upload a high-quality image logo (Note: you will see the image only after clicking "Save").
- 5. Click "Save".





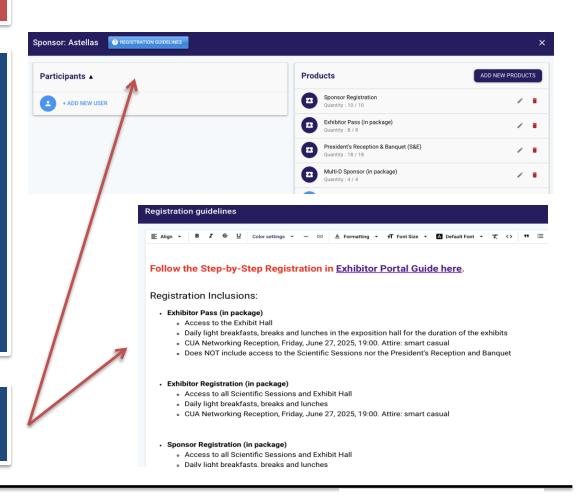
### **STEP 2a | Register your participants**

#### 1. Click on the Agenda Icon

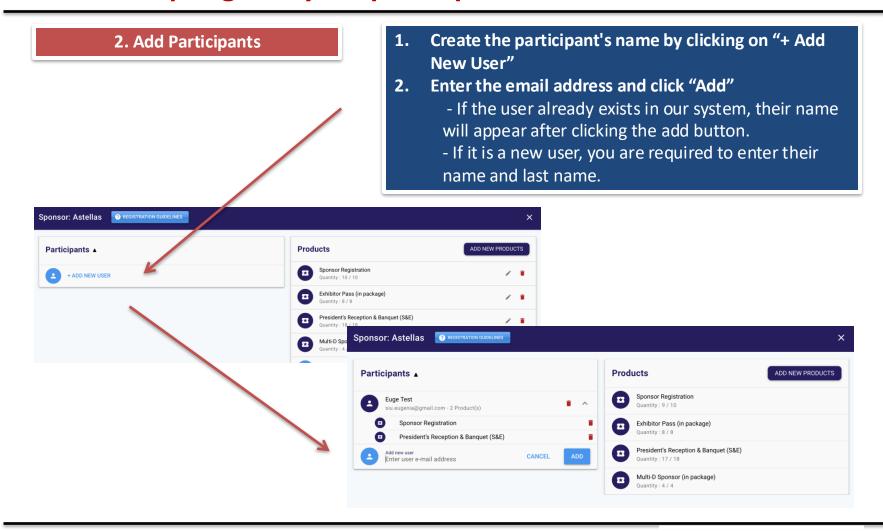
# In the pop-up window you will see two columns:

- Products: the list of products
  your company is eligible to.
  The quantities at the bottom of
  each product show how many
  products you can assign (number
  on the left) and how many you
  have available in total (number on
  the right).
- <u>Participants</u>: Enter the emails and names of the participants attending the meeting.

The Registration Guidelines (Blue Button) shows the registration inclusions and other products.



## **STEP 2b | Register your participants**

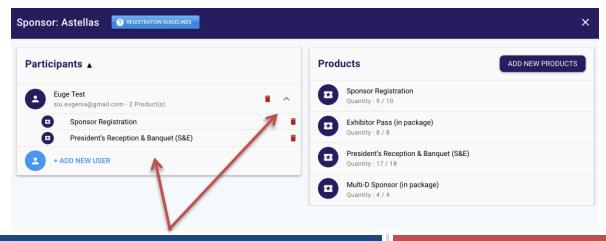




### **STEP 2c | Register your participants**

#### 3. Register your participants

Once you have entered the name of the participant(s), simply drag the product(s) from the right to the participant's name on the left. It is saved automatically.



- See the products the participant has been registered to by clicking on the arrow.
- You can delete a product by clicking on the red trash icon.
- You can delete a participant by clicking on the red trash icon.
- When deleting, the products will reflect back under the products list.

The Exhibitor Portal does NOT send automated emails to your participants. The **Sponsor/Exhibitor Admin is responsible** to communicate with them about their registrations.



### **STEP 2d | Register your participants – Purchase Products**

4. Click in "Add New Products" if you want to purchase extra badges, events tickets or more registrations.



The Products are divided in sections. Click the [+] on the left to view the content.

- 1. Sponsors & Exhibitor Registration
- Exhibitor extra passes
- Industry registrations
- CUA-CUOG Multidisciplinary Meeting
- 2. Networking Events Tickets



#### Exhibitor Extra Pass includes the following from June 27-29:

Access to the Exhibits Hall

+ SPONSORS & EXHIBITORS REGISTRATION

- Daily light breakfasts, breaks and lunches in the Exhibits Hall for the duration of the exhibits
- CUA Networking Reception, Friday, June 27, 19:00. Attire: smart casual
- Does NOT include access to the scientific sessions, nor the President's Reception and Banquet

#### Industry - Includes the following from June 27-29 1:

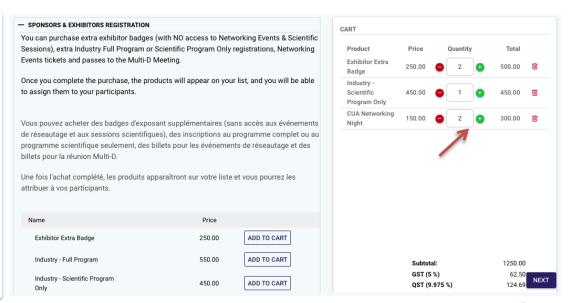
- Access to all Scientific Sessions and Exhibits Hall
- Daily light breakfasts, breaks and lunches
- CUA Networking Reception, Friday, June 27, 19:00. Attire: smart casual



### **STEP 2e | Register your participants – Purchase Products**

#### **5. Adding New Products**

- 1. Click on the [+] to expand the content.
- 2. Select the product you wish to add by clicking on the button "Add to Cart".
- 3. On the right column, select the quantity you want [+ and buttons].
- 4. Press "Next" when ready to proceed for payment.



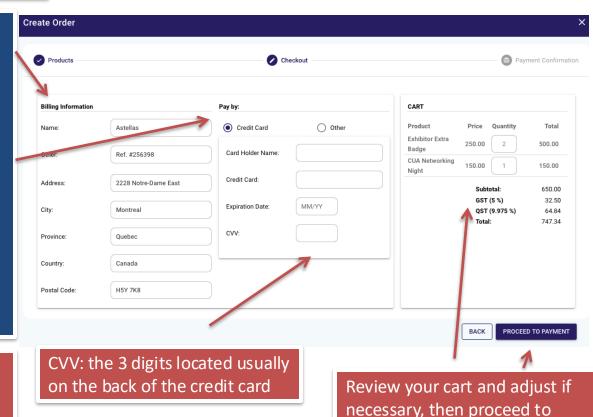




### **STEP 2e | Register your participants – Purchase Products**

#### Billing Information, Payment & Cart.

- 1. Add your Billing Information.
- 2. Pay by. Add Credit Card complete information required (only <u>Visa and MasterCard are accepted</u>). Select Other if you are paying with a cheque or other method of payment.\*
- 3. Review Cart. If you need to adjust click in "Back", if not click the "Proceed to Payment" button to process your payment.
- \* If you select "Other" in Pay by, please notify us at registration@cua.org with further payment information.



Exhibitor Portal Guide <a href="https://cuameeting.org/sponsorship-exhibits">https://cuameeting.org/sponsorship-exhibits</a>



payment.

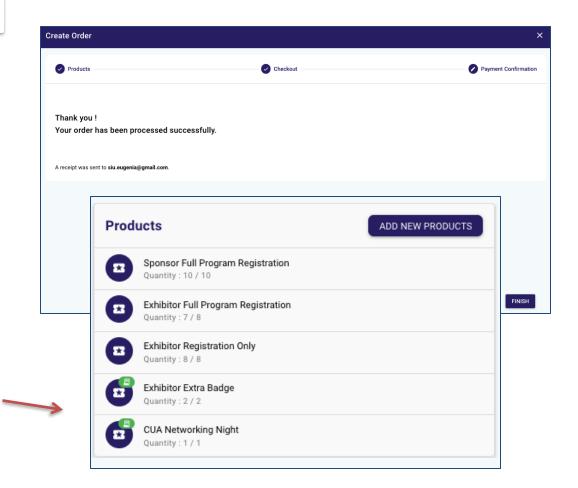
### **STEP 2f | Register your participants – Purchased Products**

#### **Order Processed Successfully**

- Click on the "Finish" button.
   To go back to the Products & Participants page.
- You have received your invoice via email.Look for the subject:Confirmation of Registration.

See the new purchases on the Products list, ready to be assigned.

Drag the product(s) to the participant name(s). It is saved automatically.



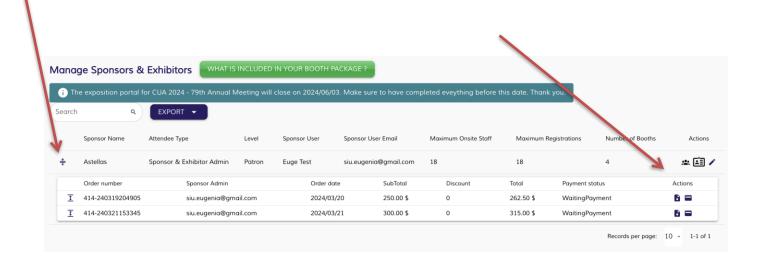


### **STEP 2g | Register your participants – Invoice**

#### **Download Invoice / Receipt**

1. Under "Manage Sponsors & Exhibitors"
Click on the the arrow on the left of your company's name

- 2. **Review orders**Under the actions column on the right, you can:
- Download your receipt
- Proceed to payment with a credit card if the order status is "waiting for payment".



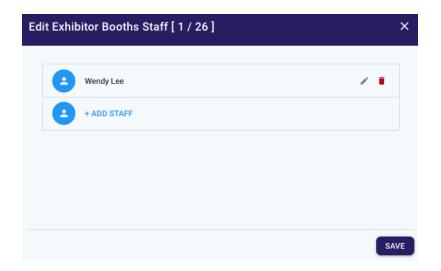


### **STEP 3 | Assign Exhibitor Booth Staff**

#### 1. Click on the People Icon

- Click on the "Add Staff" button.
- 2. Enter the name of the staff member(s).
- 3. Click "Save".

These are the names that will appear on the CUA Meeting App.



You can edit the names by clicking on the gray pencil icon or delete them by clicking on the red garbage icon. Then click "Save". Closing the window [X] will not save the information.



### **Registration Terms & General Assistance**

#### **Taxes**

The following tax will be added to the registration fees: 13% GST.

The registration deadline for Exhibitors and Sponsors is Monday, May 26th, 2025.

The Exhibitor Portal will close on May 26th. 2025.

Changes after this date, please send them to registration@cua.org

For additional questions or inquiries on the Registration process, please contact us via email at <a href="mailto:registration@cua.org">registration@cua.org</a>

